



## **CASE STUDY -GOODS AND SERVICES TAX (GST) IN INDIA**

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India's Goods and Services Tax (GST) system, implemented on July 1, 2017, marked a significant transformation in the country's taxation framework. GST replaced several indirect taxes, such as the Value Added Tax (VAT), Central Excise Duty, and Service Tax, which were previously levied by both the central and state governments. The primary goal of GST was to create a unified tax structure that streamlined the taxation process, reduced the cascading effect of taxes, and encouraged businesses to become part of the formal economy. By combining taxes across sectors and reducing inefficiencies in the tax system, GST aimed to simplify business operations, expand the tax base, and boost economic growth. Despite the promise of a more efficient system, the introduction of GST has faced several challenges, including issues related to compliance, tax evasion, and economic disruptions. This case study examines

the evolution of GST in India, its impact on business operations, government revenue, and the broader economic environment. Additionally, the study explores the challenges faced during implementation and assesses how GST's collection trends reflect the country's economic performance. The idea of a single tax system in India was first proposed by the Kelkar Committee in 2003, but it wasn't until 2014 that the government began taking concrete steps to introduce GST. The reform aimed to simplify the Indian tax structure, which had become increasingly complex due to the existence of multiple taxes levied by both the central and state governments. The introduction of GST was also designed to promote a common national market by removing interstate barriers to trade and improving efficiency in supply chains.

GST was designed as a destination-based tax, meaning tax is levied at the point of consumption rather than the point of production. This meant that the tax burden would be placed on the final consumer, and businesses could claim a credit for the taxes paid on inputs. This mechanism, known as input tax credit, was expected to reduce tax cascading (tax on tax), where businesses



previously paid taxes on both the value of their products and the taxes paid on inputs.

The GST structure consists of three taxes: Central GST (CGST), State GST (SGST), and Integrated GST (IGST). The implementation of GST marked a major reform in the Indian taxation system, replacing a fragmented multi-tax regime with a unified tax model.

## GST Collection Trends and Key Milestones

Since its implementation in 2017, India's GST collections have varied considerably, largely influenced by factors such as economic conditions, policy changes, and the level of tax compliance.

### 1. Early Challenges (2017-2018):

The initial phase of GST implementation saw significant challenges. The country faced issues related to the technical infrastructure, lack of awareness among businesses, and difficulties in transitioning from the old tax system. The implementation of GST was also marred by the absence of a clear understanding of tax slabs, delays in filing returns, and compliance issues, especially among small businesses. GST

collections for FY 2017-2018 were below expectations, averaging INR 89,000 crore per month, far short of the anticipated INR 1 lakh crore target. While the GST was expected to generate higher revenue by increasing tax compliance, the rollout was rocky, with many businesses still grappling with the new tax structure.

### 2. Gradual Improvement (2018-2019):

In FY 2018-2019, GST collections showed signs of gradual improvement. By the end of the fiscal year, monthly collections averaged INR 97,000 crore, and tax compliance levels improved as businesses became more accustomed to the new system. The government introduced initiatives such as e-way bills to monitor the movement of goods and combat tax evasion. The implementation of the Goods and Services Tax Network (GSTN), which provided a platform for filing returns and maintaining digital records, further enhanced transparency and efficiency. However, the growth in GST collections was still slower than anticipated, as many businesses continued to struggle with the complexities of the new tax regime.



### 3. Consistent Growth (2019-2020):

In FY 2019-2020, GST collections reached a milestone, with monthly collections crossing INR 1 lakh crore for several months. This period saw consistent improvements in tax compliance, and businesses began adjusting to the formalized tax system. The introduction of digital tools such as e-invoicing and improvements in real-time data analytics helped streamline the tax process and reduce loopholes in the system. While the average monthly collection reached INR 1 lakh crore, tax evasion remained a persistent issue, especially in the informal sector, where many small businesses operated outside the formal economy.

### 4. Impact of COVID-19 (2020-2021):

The COVID-19 pandemic had a significant impact on India's GST collections. With businesses temporarily shutting down and the economy going into a nationwide lockdown, there was a sharp decline in consumption and production. GST collections in FY 2020-2021 were severely impacted, with the average monthly collections falling to around INR 90,000 crore. The economic slowdown, coupled with a reduction in consumer spending, created a major

challenge for the government in meeting revenue targets. However, as the economy began to recover, GST collections picked up in the latter half of FY 2020-2021, reaching INR 1 lakh crore in some months.

### 5. Recovery and Record Highs (2021-2022):

In FY 2021-2022, GST collections saw a significant recovery as the Indian economy began to bounce back from the pandemic-induced downturn. Monthly collections averaged INR 1.15 lakh crore, with some months surpassing INR 1.4 lakh crore. This recovery was driven by pent-up demand, increased business activity, and improved tax compliance, aided by digital tools and the government's push for greater transparency. However, challenges remained, including inflationary pressures, supply chain disruptions, and the need to further formalize the informal sector to maximize tax revenues.

Despite the success of GST in many areas, there are several challenges that continue to affect the system. One of the biggest challenges is tax evasion, particularly within the informal sector. Many small businesses avoid registering



for GST or underreport their income to evade taxes, which creates a significant revenue leakage. The lack of documentation and informal practices in this sector further complicates enforcement, making it difficult for the government to track and ensure compliance. Another challenge is the complexity of GST compliance, which can be particularly burdensome for small and medium-sized enterprises (SMEs). These businesses often lack the resources or expertise to manage the detailed process of filing multiple returns, maintaining digital records, and understanding the different tax slabs. The administrative burden associated with these requirements can overwhelm smaller businesses, leading to mistakes and non-compliance. Simplifying the filing process and offering more support to SMEs could improve compliance rates and reduce this challenge. Additionally, regional disparities pose a significant hurdle to the effective implementation of GST. India's diverse economic landscape, with varying levels of resources and infrastructure across states, has led to uneven implementation and compliance. Some states struggle with the capacity to enforce the law, leading to inconsistencies in tax

collection. The government must ensure that all states receive the necessary resources, training, and technological support to implement GST effectively and achieve uniform compliance across the country.

## **QUESTION:**

1. What are the main goals behind the implementation of GST in India, and how has it helped simplify the tax system?
2. How have economic disruptions, such as the COVID-19 pandemic, affected GST collections in India?
3. What are the key challenges that India faces in implementing GST effectively, particularly in the informal sector?